

# ORDERING & DELIVERY

Important guidelines for your orders

## NEXT DAY TO ZONE 1

Orders for standard roofing products can be placed until 4pm for delivery anytime the following day to ZONE 1

Orders containing non-standard roofing, guttering and rainwater products need extra time to procure so allow 2-3 days when ordering these.

## TIMED ORDERS

Timed deliveries are limited each day and we recommend booking in advance. If requested time slots are taken, the next available time will be offered in lieu by our Customer Service Team.

- ◆ 9m Timed Orders must be received by noon
- ◆ Semi Timed Orders must be received by 10.30am



We will try to do our best to meet your requests however, we do not guarantee deliveries because outside suppliers and traffic often delay our best efforts.

We apologise if this happens but cannot accept responsibility or back charges for any site delays.